



OWNERS JOURNAL VOLUME II, 2016



## UPCOMING CAVE CREEK/ CAREFREE EVENTS

December 9 to December 11  
Stagecoach Christmas Village

December 30 to January 1  
New Year's Weekend  
Celebration

January 14 – January 22  
Barret Jackson  
Collector Auction

January 30 to February 5  
Waste Management  
Phoenix Open

February 2 to April 2  
Arizona Renaissance Festival

February 16 to February 26  
Arabian Horse Show



Professionally managed by  
 TRADING PLACES  
INTERNATIONAL

## MESSAGE FROM YOUR PRESIDENT

Fall greetings from the beautiful Villas of Cave Creek!

Thank you for your continued support of our resort. We are very excited to report that we have replaced our television system. While we could never be accused of advising you to stay inside during a visit to the Villas, it is certainly nice to have a great selection of quality television and movie choices to enjoy once you return from a day of hiking Camelback or our own Black Mountain, exploring the cities of Cave Creek, Scottsdale, Sedona, or any of the other fantastic communities nearby, or participating in water related activities at Bartlett Lake.



As you know, there are so many reasons to include the Villas of Cave Creek in your vacation plans. Whether as an annual vacation spot, weekend or weekday refuge, or timeshare trading tool, your manager, our management company, and the board of directors all work tirelessly to deliver you the best value and most options for your vacation dollar. Please let us know how we are doing! You may send your comments, compliments, or concerns to [Patricia.Dye@tradingplaces.com](mailto:Patricia.Dye@tradingplaces.com) or [DROAdmin@tradingplaces.com](mailto:DROAdmin@tradingplaces.com).

On behalf of my fellow board members: Bryan Dodd, Rosemary Callard-Szulgit, John Holwager, and Dan Shaffer, our resort manager, Trish Dye, and our management company, Trading Places International, I sincerely wish you all health and happiness this fall and throughout the upcoming holiday season.

*Jeffrey Abramowitz,*  
**Board President Villas of Cave Creek Owners Association**



## COMMENT CARDS...

The comment card given to you during your stay is our way to learn what we are doing right, what we can be doing better, and what we can do to help make your stay as comfortable as possible. Your suggestions and comments are important to us; please keep them coming. You can submit suggestions by filling out a comment card and leaving it at the front desk when you checkout, by filling out a comment card online at [www.villasofcavecreek.com/commentcard](http://www.villasofcavecreek.com/commentcard) or by emailing Trish directly at [Trish.Dye@TradingPlaces.com](mailto:Trish.Dye@TradingPlaces.com). We look forward to hearing from you.

## MANAGER'S MESSAGE



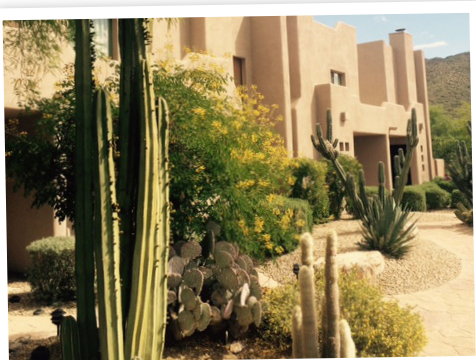
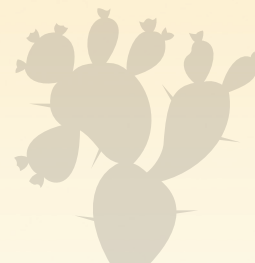
It's a beautiful time here in Cave Creek. The weather is cooling down, the town is getting busier, and the holidays are coming up. It's a great time to hike the trails here in Cave Creek, walk around the unique shops in town, and sit outside and relax.

As always, it has been a busy year here at Villas of Cave Creek. We have completed many projects on site as part of our annual upkeep of the Villas and property and also brought in new items needed to keep your home away from home up to the high standards you are accustomed to.

I am happy to announce that we have received two awards in 2016: the Certificate of Excellence from TripAdvisor.com and the Customer Service Award from Booking.com. These awards reflect the dedication the Villas of Cave Creek team have to your property. We strive to keep your investment in excellent condition so you have a home away from home to be proud of.

Thank you for another wonderful year; the team and I look forward to seeing you next year and in the years to come. On behalf of the Trading Places International family and the Villas of Cave Creek family, we wish you Happy Holidays and a Safe, Prosperous New Year!

*Trish Dye,*  
**Resort General Manager**



## Protect your travel investment!

For as little as \$65, your association and management have made CSA timeshare protection available to protect your vacation(s) against the unforeseen and unpredictable.

For more information on this affordable peace of mind, please visit

[www.tradingplaces.com/protectme](http://www.tradingplaces.com/protectme)



## GOLD CROWN STATUS

In recognition of our superior resort facilities and services, Villas of Cave Creek has earned the RCI Gold Crown Resort® designation for 2017! This designation was awarded as reflected in a compilation of exchange guest assessments on resort quality, service delivery, and overall vacation experience.



The RCI® Resort Recognition Program is part of RCI's commitment to exceeding the vacation expectations of timeshare owners and RCI subscribing members. Meeting the standards set by the program proves that VCC is providing quality vacation experiences.

Congratulations to the resort staff and management, and to the Villas of Cave Creek Owners for their continued support.

## WHAT ARE PEOPLE SAYING ABOUT VILLAS OF CAVE CREEK?

"This was [an] amazing place to stay. There was more than enough room to accommodate my husband, daughter, son-in-law and grandson. We loved the two swimming pools, the hot tub, washer and dryer and having two bathrooms."

- TripAdvisor Review



"We've traded for this property in the past and will do again (probably many times). We really like the quiet and solitude of such a small property."

- TripAdvisor Review

"We stayed here at the end of an 8 day, 5 hotel road trip of the southwest. We loved the stylish decorating of the unit and it had everything needed for 2 adult couples to make dinner, breakfast and just hang out for a few days."

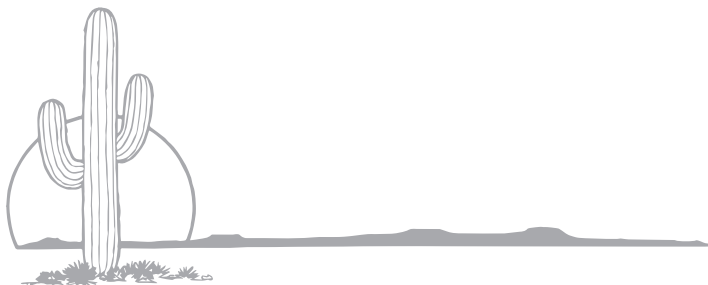
- TripAdvisor Review

## WHAT'S NEW...

- All Villa dining table benches and chairs have been reupholstered
- Additional shelving in the Villa restrooms
- New lighting at the gazebo
- New Villa numbers
- New outdoor pool and BBQ area tables and umbrellas
- Phase one of replacing the doors to the Villa laundry area
- Upgrade to the television service for Direct TV

## YOUR HOME RESORT...

We encourage you to spend your next vacation here at the Villas of Cave Creek. You'll not only see, but experience the new additions and upgrades to your home away from home. We are always looking for new ways to improve your investment and encourage you to spend time with us and add your valued suggestions.



## BONUS TIME...

Bonus Time are nightly stays booked at a special owner rate of \$99 per night. There is a 2-night minimum on weekends (Friday & Saturday) and Holidays, and a 5-night maximum. All reservations are final and non-refundable.

Bonus Time can be booked 30 days or less in advance (subject to availability). Call Trading Places at 1-866-932-5200 ext. 1 to speak with an owner services agent to book your Bonus Time.



Write to board members c/o TPI at the above address.



**Villas of  
Cave Creek**

**Front Desk:** 480-595-1200  
**Resort Fax:** 480-595-1034  
**E-mail:** [vcc@tradingplaces.com](mailto:vcc@tradingplaces.com)  
**Website:** [www.villasofcavecreek.com](http://www.villasofcavecreek.com)

Villas of Cave Creek disclaims any responsibility for claims made or the performance of goods and services advertised in this newsletter.

## OWNER SERVICES

**866-932-5200 ext. 1** | [ownerservices@tradingplaces.com](mailto:ownerservices@tradingplaces.com)

- Book use time / Bank your week (TPI, II, RCI)
- Inquire about your contract
- Learn booking rules
- Pay maintenance fees

### Important Maintenance Fee Information

Regular association dues are billed annually and are due and payable per your ABC policy. A statement is mailed to you as a courtesy; non-receipt of a statement does not relieve you of your financial obligation.

**Pay Online at** [www.villasofcavecreek.com/pay](http://www.villasofcavecreek.com/pay)

**Questions about your Maintenance Fees or Assessment Billings?** Call the Accounting Department at **866-932-5200 ext. 7** or e-mail [billings@tradingplaces.com](mailto:billings@tradingplaces.com)

## EXCHANGE

**866-932-5200 ext. 3** | [exchange@tradingplaces.com](mailto:exchange@tradingplaces.com)

- Competitive exchange fees & great destinations
- ONLINE exchange option 24/7

[www.tradingplaces.com/EXCHANGE](http://www.tradingplaces.com/EXCHANGE)

## TRAVEL & CRUISE

**866-932-5200 ext. 6** | [travel@tradingplaces.com](mailto:travel@tradingplaces.com)

- Air, car, hotel, cruise, and vacation packages

[www.tradingplaces.com/TRAVEL](http://www.tradingplaces.com/TRAVEL)

CST # 1008862-10

## RENTAL

**866-932-5200 ext. 4** | [rentals@tradingplaces.com](mailto:rentals@tradingplaces.com)

- List your VCC unit for rent
- Rent additional nights at VCC, or other TPI resorts  
[www.tradingplaces.com/CONDOCONNECT](http://www.tradingplaces.com/CONDOCONNECT)
- Up to 70% off last-minute vacation rentals  
[www.tradingplaces.com/HOTDEALS](http://www.tradingplaces.com/HOTDEALS)
- Great weekly rates. . . Plan ahead!  
[www.tradingplaces.com/SUITEDEALS](http://www.tradingplaces.com/SUITEDEALS)

## PROPERTY MANAGEMENT

As your management company, Trading Places is dedicated to making your property the best it can be. Please feel free to contact us at any time.

# TPI OWNER SERVICES

Hello from the Owner Services Department at Trading Places!

Have you booked your reservation for 2017? Don't forget that owners can make reservations 12 months in advance to the day. Please contact us to book your week(s) or to explore other options.

Online: [www.villasofcavecreek.com/reservationrequest](http://www.villasofcavecreek.com/reservationrequest)

**Username: vcc**

**Password: villas**

Email: [ownerservices@tradingplaces.com](mailto:ownerservices@tradingplaces.com)

Call: **866-932-5200 ext. 1** to request an owner use reservation

We look forward to hearing from you soon!

*Your vacation specialists in the Owner Services Department*

## Owners' Corner: FAST, CONVENIENT, SIMPLE!

The Owner's Corner on the Villas of Cave Creek website is a very useful area. This area has up to date information for our Owners. All the important Owner documents, as well as the dates of future Board meetings and the past meeting minutes can be found here.

You can also pay your maintenance fees, book reservations, and see your annual property tax amounts. The end of the year is a busy time at Trading Places and call wait times may be longer than normal; we highly recommend paying your annual assessment fees online.

Log on to [www.villasofcavecreek.com](http://www.villasofcavecreek.com), click on the Owner's Corner tab on the top right side of the page and login using:

**Username: vcc**

**Password: villas**

