



OWNERS JOURNAL VOLUME I, 2016



## UPCOMING CAVE CREEK/ CAREFREE EVENTS

April 23  
Southwest Cajun Fest  
Chandler

May 18  
Balloon Festival  
Cave Creek

May 29  
Phoenix Caribbean  
Carnival  
Downtown Phoenix

July 3 & 4  
4th of July Fireworks  
Display  
Cave Creek

August 19 & 20  
Easy Street Art Festival  
Carefree



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**TRADING PLACES**  
INTERNATIONAL

## MESSAGE FROM YOUR PRESIDENT

Hello, Fellow Owners of Villas of Cave Creek!

If you were at our Annual Meeting on February 15th, you know that our little boutique resort is looking better than ever. We had a great meeting, and the outlook for 2016 and beyond is very positive.

A quorum of our owners was exceeded either in person or by proxy, and Rosemary Callard-Szulgit and John Holwager were re-elected to continue serving on our Board of Directors.

In addition to new sidewalks, a new maintenance building, pool repairs, and replacement of all of our windows, we also added pool lifts and new pool gates to bring our pool area into compliance with the Americans with Disabilities Act (ADA). Our lobby furniture has also been replaced.

Our goal for 2016 is to bring at least one parking space and one of our units into ADA compliance in order to accommodate owners and guests who require these modifications. Modifications to bring more units into ADA compliance are expensive, so this will be an ongoing process in the years ahead. We plan to earmark funds for this purpose within each year's budget.

We have had some success in finding new owners for the intervals that your Owners Association has recovered from severely delinquent accounts. This is very encouraging because reducing our delinquency rate and finding new owners is the key to keeping our maintenance fees low!

New officers were elected following our Annual Meeting of Owners. Jeffrey Abramowitz was unanimously elected as our new Board President. Bryan Dodd will continue as Vice President, Rosemary Callard-Szulgit as Secretary, and John Holwager as Treasurer. I enjoyed being your president for these past few years, but I'm very happy to take a back seat and let Jeff take over. I know he will do a great job!

I'd like to extend my best regards to everyone. Y'all come over and see how Villas of Cave Creek shines these days.

*Dan Shaffer*, Past President  
**Villas of Cave Creek Owners Association**



## Comment Cards...

The comment card given to you during your stay is our way to learn what we are doing right, what we can be doing better, and what we can do to help make your stay as comfortable as possible. Your suggestions and comments are important to us; please keep them coming. You can submit suggestions by filling out a comment card and leaving it at the front desk when you checkout, by filling out a comment card online at [www.villasofcavecreek.com/commentcard](http://www.villasofcavecreek.com/commentcard) or by emailing Trish directly at [Trish.Dye@TradingPlaces.com](mailto:Trish.Dye@TradingPlaces.com). We look forward to hearing from you.



## Protect your travel investment!

For as little as \$65, your association and management have made CSA timeshare protection available to protect your vacation(s) against the unforeseen and unpredictable.

For more information on this affordable peace of mind, please visit

[www.tradingplaces.com/protectme](http://www.tradingplaces.com/protectme)



## MANAGER'S MESSAGE



Another year has come and gone and has brought more upgrades for your investment in Villas of Cave Creek.

In 2015, we worked mostly on the exterior of the property to complete much needed work, such as new Villa gates, new window frames and double paned windows, upgrades at the pool to ensure compliance with both state and federal laws and the exterior painting of the buildings.

For 2016, we move to the next project: the renovation of one Villa to comply with the ADA laws. We'll also complete some other minor work on the interior of all the Villas. Your Board of Directors and the on-site team are continually working to make sure your home away from home exceeds all standards so your trading value remains high. I am happy to announce the Villas of Cave Creek has once again been awarded as a Premier Resort with Interval International and as a Gold Crown Resort with RCI for 2016.

I would like to thank Dan Shaffer for the last 4 years of service as your Board President and to welcome Jeff Abramowitz as your new Board President. Both are wonderful to work with and, along with Bryan Dodd, John Holwager and Rosemary Callard-Szulgit, you have a strong Board of Directors working hard to ensure the Villas continue to be prosperous and continue to exceed all standards.

As a reminder to all Owners, if ever you have any questions or need help with anything, please feel free to contact me at any time. My email address is [Trish.Dye@tradingplaces.com](mailto:Trish.Dye@tradingplaces.com), the phone number to reach me is 480-595-1200 ext. 217 or you can stop by the Villas to meet face to face. I am happy to help you in any way I can.

*Trish Dye*  
Resort General Manager

## WHAT ARE PEOPLE SAYING ABOUT VILLAS OF CAVE CREEK?

"From the pleasant greeting of the first moment to everything being in place and well appointed, to low-key activities and ambience, a fully satisfactory experience. Adobe style villas (all two bedroom) surrounding a green and pleasant BBQ and swimming pool courtyard provide an eye-catching centre for conversation, eating and strolling."

- TripAdvisor Review

"This was an excellent choice, Just like being at home, only more. The villa was very clean. Everything worked well including the hot tub on our back porch. It was the perfect stay for 5 motorcyclists on tour, The Villas exceeded what we expected."

- TripAdvisor Review

## Important Board of Director's Note

Dear Villas of Cave Creek Owner,

Your Board of Directors is aware that sometimes things happen in life that make it more difficult to travel as frequently as in the past. We have had many discussions on how to help Owners in this situation and we would like to make sure you are aware of your options.

If you would like to continue your ownership, but find it difficult to pay the assessment fee all at once or if you have fallen behind on payments, we do offer payment plans. Contact our Accounts Receivable Department at 866-932-5200 and choose #7 for more information if this is an option you would like to look into.

If you are simply unable to continue with your ownership, you do have the option to deed your interval back to the Homeowners Association. Contact Linda Rawson at Trading Places at 866-932-5200, extension 1697679 for more information about deeding back and how to begin the process.

We truly hope that all of our Owners are enjoying their time at our beautiful, unique resort or at their exchanges elsewhere. If personal circumstances prevent this, however, we understand, and we are happy to offer the above options for those who may need them.

Sincerely,  
*Your Board of Directors*

## WELCOME OWNERS, NEW OR SEASONED

I can just imagine the idyllic charm, peace and beauty you experienced when you first visited the Villas of Cave Creek and decided to purchase your timeshare with us. My husband and I felt the same way when we first visited. The peaceful charm captivated me. The southwestern decor and local golf courses captivated Karl. It's been over 15 years now and the continued property enhancements coupled with an efficient and caring staff at VCC make it a true gem in the Sonoran Desert.

I have a high regard for my fellow Board Members. Dedicated professionals from different walks of life, we have collaborated closely, helping to bring aesthetic as well as practical enhancements to each suite and the general grounds at VCC every year. We're currently managed by Trading Places International, which I've found to be a very dedicated and efficient Resort Management Team.

One of the first things I do after I arrive each year at VCC, is indulge in freshly baked chips and bowls of salsa at the nearby Mexican restaurant, enhanced with a prickly pear margarita. The following morning, I hike the hills behind the villas then walk a mile for the freshly baked bread and honey just down the road. Whatever your pleasure(s), they're waiting for you.

The staff is so welcoming. We're all waiting for you to come and experience the magic of the Villas of Cave Creek. We look forward to seeing you soon!

With kind regards,  
*Rosemary S. Callard-Szulgit,*  
Villas of Cave Creek Board Secretary

## STAFF SPOTLIGHT

**Predrag Gusak** has been a part of the VCC maintenance team since February, 2013.

Predrag is a valued team member, always willing to help out whenever he is needed, and is always with a smile. When asked what he enjoys most about his job he replied; "I like all of my job but I especially take pride in making sure the grounds are well maintained."

In his off time, Predrag enjoys spending time with his family and is an avid fisherman.



Write to board members c/o TPI at the above address.



**Villas of  
Cave Creek**

**Front Desk:** 480-595-1200  
**Resort Fax:** 480-595-1034  
**E-mail:** [vcc@tradingplaces.com](mailto:vcc@tradingplaces.com)  
**Website:** [www.villasofcavecreek.com](http://www.villasofcavecreek.com)

Villas of Cave Creek disclaims any responsibility for claims made or the performance of goods and services advertised in this newsletter.

## OWNER SERVICES

**866-932-5200 ext. 1** | [ownerservices@tradingplaces.com](mailto:ownerservices@tradingplaces.com)

- Book use time / Bank your week (TPI, II, RCI)
- Inquire about your contract
- Learn booking rules
- Pay maintenance fees

### Important Maintenance Fee Information

Regular association dues are billed annually and are due and payable per your ABC policy. A statement is mailed to you as a courtesy; non-receipt of a statement does not relieve you of your financial obligation.

**Pay Online at** [www.villasofcavecreek.com/pay](http://www.villasofcavecreek.com/pay)

**Questions about your Maintenance Fees or Assessment Billings?** Call the Accounting Department at **866-932-5200 ext. 7** or e-mail [billings@tradingplaces.com](mailto:billings@tradingplaces.com)

## EXCHANGE

**866-932-5200 ext. 3** | [exchange@tradingplaces.com](mailto:exchange@tradingplaces.com)

- Competitive exchange fees & great destinations
- ONLINE exchange option 24/7

[www.tradingplaces.com/EXCHANGE](http://www.tradingplaces.com/EXCHANGE)

## TRAVEL & CRUISE

**866-932-5200 ext. 6** | [travel@tradingplaces.com](mailto:travel@tradingplaces.com)

- Air, car, hotel, cruise, and vacation packages

[www.tradingplaces.com/TRAVEL](http://www.tradingplaces.com/TRAVEL)

CST # 1008862-10

## RENTAL

**866-932-5200 ext. 4** | [rentals@tradingplaces.com](mailto:rentals@tradingplaces.com)

- List your VCC unit for rent
- Rent additional nights at VCC, or other TPI resorts  
[www.tradingplaces.com/CONDOCONNECT](http://www.tradingplaces.com/CONDOCONNECT)
- Up to 70% off last-minute vacation rentals  
[www.tradingplaces.com/HOTDEALS](http://www.tradingplaces.com/HOTDEALS)
- Great weekly rates. . . Plan ahead!  
[www.tradingplaces.com/SUITEDEALS](http://www.tradingplaces.com/SUITEDEALS)

## PROPERTY MANAGEMENT

As your management company, Trading Places is dedicated to making your property the best it can be. Please feel free to contact us at any time.

# TPI OWNER SERVICES

Hello from the Owner Services Department at Trading Places!

We would like to remind you that you may book owner reservations 12 months in advance to the day. Please contact us to book your week(s) or to explore other options.

Online: [www.villasofcavecreek.com/reservationrequest](http://www.villasofcavecreek.com/reservationrequest)

**Username: vcc Password: villas**

Email: [ownerservices@tradingplaces.com](mailto:ownerservices@tradingplaces.com)

Call: **866-932-5200 ext. 1** to request an owner use reservation

We look forward to hearing from you soon!

*Your vacation specialists in the Owner Services Department*



## Owners' Corner: FAST, CONVENIENT, SIMPLE!

The Owners' Corner on the Villas of Cave Creek website is a very useful area to become familiar with, as it contains up-to-date information for our Owners. All of the important Owner documents, as well as the dates of future Board meetings and the past meeting minutes can be found here. You can also pay your maintenance fees, book reservations, and see your annual property tax fees all on line.

Log on to [www.villasofcavecreek.com](http://www.villasofcavecreek.com), click on the Owner's corner tab on the top right side

**Username: vcc Password: villas**

